

## Sentry Pro Quick Start Guide

Thank you for purchasing a Sentry Pro home security system. This quick guide to help you get the system up and running quickly and simply covering commonly asked questions by our customers.

**Your complete alarm system will have had all the sensors and detectors, sirens and key fobs all linked in for you in advance unless otherwise requested by you.** This means that as you get it out the box all you need to do is as follow the instructions below to get your property protected.

### Inside the alarm box you will find 2x Remotes, 1x PIR, 1x Door Contact.

If you require modifications that are more specific to your requirements you will need to refer to the user manual that was supplied with the alarm system.

**\*DEFAULT MASTER CODE: 123123 – Used for settings and menu access**  
**\*DEFAULT USER CODE: 123456 – Used for arming/disarming**

### SIM CARD

The Sentry Pro uses a Fullsized PAYG SIM card with 2G compatibility (*not supplied*) to make calls and send SMS alerts in the event of an activation. All major SIM cards are compatible with the exception of the **3 Network**. The SIM card must be **unlocked** and have any SIM **pin numbers disabled**. As the alarm only uses the SIM card if the alarm is activated, the amount of credit required on the SIM card should be minimal. Remove the cover on the back of the alarm panel and locate the SIM card holder. Using your thumb in the centre of the holder you will be able to slide right and then pull towards you revealing the contacts.

### SETTINGS

To enter the settings menu, enter the **MASTER CODE** followed by **ENTER**. You will enter an icon based menu screen which can be navigated using the left (**No.4**) and right (**No.6**) arrows. To enter any section of the menu, press [**ENTER**], you can then use the arrows to navigate left, right, up and down, to move to previous screen press **ESC**. The available menu sections are:

**REMOTE CONTROL** - Programming of remote control key fobs

**ZONE** – Programming of sensors, delay sensors, stay arm, siren run time.

**PHONE NUMBER** – Up to 6 numbers the alarm will call in the event of an activation.

**SMS NUMBER** – Up to 3 numbers the alarm will text in the event of an activation.

**RECORDING** – 10 second message that is played when alarm calls you upon activation.

**TIME** – Set Date, Time and preset arm/disarm times

**WIRELESS CONTROL** – Configuration of external sirens

**SETTINGS** – Password change, entry and exit delay times, voice prompt, siren prompt, backlight, external siren prompt, arm/disarm SMS, no power alert, language, tamper setting and factory reset.

**\*NOTE\*** The user code and master code must be different.

## COMMON QUERIES

### Zone programming

You can configure the way in which each of your wireless zones operate. When you enter into the **ZONE** menu, it will show the settings for **Zone 01**, use the left and right arrows to change the zone numbers, or up and down arrows to scroll through the settings for each zone. All zones will be set to 'Enable' in Armed mode and 'Disable' in Disarmed mode by default. This means all zones will be active when the system is armed and disabled when the alarm is disarmed. You can choose which zones you want to be turned on or off in the **HOME/STAY** Arm mode by toggling disable/enable for each zone.

### Internal wired siren

All of our systems come with a wired internal siren. This can be connected into sockets **5 & 6** on the back of the panel. Please note, the wiring diagram printed on the back of the panel is **NOT** to scale, so you need to **physically count to sockets 5&6**, ensure the first 4 green terminal sockets are left empty.

### External Siren

***We recommend testing your siren before fitting onto the wall.*** Make sure you turn the siren ON, power switch is on left side of circuit board (front lid needs to be removed from siren), the siren should chirp once when turned on. If for any reason your siren doesn't work when you test it, it may need to be re-coded to your control panel.

To do this enter Master code, [**ENTER**] and select Wireless control, set the address as any 6 numbers, then press save to complete, make sure wireless control is set to 'enable', press **ESC** twice to get back to the standby screen. Put siren in coding mode (hold black CODE button on back of siren until siren chirps once), press and hold SOS button on alarm panel, it will send wireless signal to siren, siren will chirp once which means it has linked successfully. Now wait 30 seconds for the siren to reset and then test.

### Record your own greeting

The alarm system will play a pre-recorded when it calls you to advise of an activation. You will need to record your own message by entering into the menu, choose 'recording', then press [**ENTER**] on the 'start recording' option and then talk clearly into the control panel to record your 10 second message. If the alarm is then activated, it will play that message when the alarm connects the call.

### Entry Delay

You may wish to set a delay on the siren activating on an entrance you enter to the alarm panel. For example when you come home through the front door. To set the delay enter the Master Code [**ENTER**] to access the menu, press left (**No.4**) and then [**ENTER**] on settings, press right (**No.6**) **three times** to move to Delay arm and press [**ENTER**]. Enter time in seconds (up to 99 seconds) and press [**ENTER**] to save. Press **ESC** once to exit and press (**No.6**) twice (you should be on Zone). Press [**ENTER**] on zone. Select which zone the sensor to delay is on by using (**No.4**) and (**No.6**) to move left and right. Press (**No.2**) to move up to the end of the menu and press [**ENTER**] on Delay:Disable to change to enable.

### Things to remember.

1. When fitting the door contact, the magnet should sit less than 10mm on the lower right side of the door contact (the end with the on and off switch) or if you invert the sensor the magnet is inverted too.
2. From the main screen **PRESS ESC**. This will show you the history of what activated the alarm **USE 4 AND 6** to scroll through the records. It will show Time/Date and what Zone or Remote triggered the alarm, we may ask you if you call with an issue.
3. When the PIR light flashes or goes a constant **RED** this indicates low battery power.

If you have any technical queries call **01522 538212** our technical support team are available **Monday – Friday 09:00 – 16:30** (excludes bank holidays). Alternatively you can use the message facility on our website or our facebook page.