

Order Date	
Website Order No. or Invoice No	



Customer's Name	
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## RETURN DETAILS / WHAT YOU ORDERED

QTY.	ITEM CODE	PRODUCT NAME	SIZE	REFUND Please tick ✓	REASON CODE*	EXCHANGE UK Only (International buyers please select refund) Please tick ✓	NEW SIZE	NEW PRODUCT NAME			
<b>*REASON FOR RETURN</b>		<b>1: Doesn't fit</b>		<b>2: Faulty item<sup>(1)</sup> (please describe below)</b>		<b>3: Arrived too late</b>		<b>4: Incorrect item received</b>		<b>5: Other (please give reason below)<sup>(2)</sup></b>	
<sup>(1)</sup> <b>Code 2 selected:</b> Please describe fault.											
<sup>(2)</sup> <b>Code 5 selected:</b> Please give more details.											

## HOW TO RETURN:

1. Print and complete this form. Place it in the parcel with the items you are returning. **NB.** Please ensure items are returned in the original manufacturer's packaging and the item is returned within 14 days of you notifying us.
2. Send your parcel to: **Reflex Products, 5 Radnor Court, Narborough, Leicester LE19 3YZ** (We recommend that you use a recorded delivery service).
3. Once received your return will be processed within 3 working days.

**PLEASE NOTE:** for hygiene reasons we can NOT accept returns on mouth guards or groin guards if the packaging has been opened.