

P001. What is locpad?

locpad is Armourdog's secure tablet enclosure and mounting system, designed for commercial environments where tablets are used every day. It combines a professional appearance with secure mounting, making it suitable for reception areas, retail, healthcare, hospitality, education and workplace applications.

Rather than acting as a simple tablet holder, locpad is designed to become part of your business workflow, helping protect your tablet while creating a reliable, easy-to-use experience.

P002. What is locpad designed for?

locpad is designed for organisations that want to use tablets as part of their everyday operations. Common applications include visitor management, patient check-in, customer feedback, self-service ordering, digital registration, room booking and information displays.

P003. Which industries use locpad?

locpad is suitable for a wide range of sectors, including:

- Healthcare
- Retail
- Hospitality
- Corporate offices
- Education
- Manufacturing
- Warehousing
- Visitor attractions
- Public sector
- Charity and fundraising

Its flexible mounting options make it suitable for both customer-facing and staff-only environments.

P004. What tablets are compatible with locpad?

Compatibility depends on the specific locpad model. Armourdog offers solutions for a wide range of tablets, including selected Apple iPad, Samsung Galaxy Tab and Lenovo devices.

Always check the exact tablet model before ordering to ensure the correct enclosure is selected.

P005. Is locpad suitable for commercial use?

Yes.

locpad has been developed specifically for commercial environments where reliability, durability and professional presentation are important. It is designed for repeated daily use rather than occasional domestic use.

P006. Can locpad be used in public spaces?

Absolutely.

locpad is commonly installed in receptions, retail stores, healthcare facilities, hotels and visitor centres where members of the public interact with tablets throughout the day.

P007. Does locpad help protect my tablet?

Yes.

By securely housing the tablet within a purpose-designed enclosure, locpad helps reduce the risk of accidental knocks, scratches and unauthorised removal while maintaining easy access to the touchscreen.

P008. Can locpad be mounted in different ways?

Yes.

Depending on the model and application, locpad can be installed using desk mounts, wall mounts or floor-standing solutions, allowing organisations to choose the most appropriate configuration for their environment.

P009. Is locpad suitable for reception desks?

Reception areas are one of the most common applications for locpad.

It provides a tidy, professional way to present digital visitor registration, customer sign-in and appointment check-in while helping keep the tablet secure and permanently available.

P010. Can locpad support visitor management systems?

Yes.

Many visitor management platforms are designed to run on tablets, making locpad an ideal hardware solution for creating a dedicated self-service check-in point.

P011. Can locpad be used for patient check-in?

Yes.

Healthcare providers frequently use mounted tablets for patient arrival, registration and digital forms. locpad provides a secure, professional installation that's well suited to busy healthcare environments.

P012. Is locpad suitable for retail stores?

Yes.

Retailers use locpad for customer engagement, endless aisle applications, loyalty programmes, digital catalogues, click-and-collect and customer feedback.

P013. Can restaurants use locpad?

Absolutely.

Restaurants often use locpad for customer ordering, digital menus, queue management and feedback collection. Its commercial design makes it well suited to busy hospitality environments.

P014. Is locpad suitable for offices?

Yes.

Businesses use locpad for visitor management, room booking, desk booking, employee registration and internal information systems.

P015. Can locpad be used in education?

Yes.

Schools, colleges and universities use mounted tablets for visitor registration, student services, digital learning support and campus information.

P016. Can locpad be installed permanently?

Yes.

Many installations remain in place for years. Choosing the correct mounting method and planning cable routing during installation helps create a neat, reliable long-term solution.

P017. Can locpad remain powered continuously?

Yes.

Many commercial deployments keep the tablet connected to power throughout the working day. Following the tablet manufacturer's recommendations for battery management helps maintain long-term performance.

P018. Does locpad support cable management?

Yes.

One of the benefits of a commercial mounting solution is the ability to route charging cables neatly, reducing clutter and helping create a cleaner, more professional installation.

P019. Can locpad help reduce clutter?

Absolutely.

Providing a dedicated location for the tablet helps keep workspaces organised while preventing loose cables and devices from being left on desks or counters.

P020. Can locpad improve the customer experience?

Yes.

A stable, professionally mounted tablet is easier for customers to find and use than a loose device. This can improve confidence, reduce confusion and encourage successful completion of self-service tasks.

P021. Is locpad easy to maintain?

Yes.

Routine maintenance generally involves keeping the enclosure clean, checking that fixings remain secure and ensuring the tablet software is up to date. Regular inspections help maximise long-term reliability.

P022. Can locpad be used across multiple sites?

Yes.

Many organisations standardise on locpad across different offices, stores or healthcare facilities. Using the same solution simplifies installation, maintenance and future upgrades while providing a consistent user experience.

P023. Is locpad suitable for growing organisations?

Yes.

Whether you're installing a single tablet or rolling out hundreds across multiple locations, locpad provides a scalable solution that can grow alongside your organisation.

P024. What are the main benefits of choosing locpad?

Key benefits include:

- Professional appearance
- Secure tablet mounting
- Reliable commercial design
- Flexible mounting options
- Improved cable management

- Better protection for valuable tablets
- Consistent user experience
- Suitable for a wide range of industries

Together, these features help organisations deploy tablets with confidence.

P025. Why do businesses choose locpad?

Businesses choose locpad because it provides more than a way to hold a tablet.

It helps create secure, professional digital experiences that support customers, visitors and employees while protecting valuable technology. Whether the goal is improving visitor management, enabling self-service or streamlining day-to-day operations, locpad is designed to become a dependable part of the workplace.

Product Library Progress

Completed

- Foundation FAQs **150 / 150**
- **locpad FAQs 1–25**

Next batch

Tomorrow we'll continue with **locpad FAQs 26–50**, covering:

- Installation best practice
 - Security features
 - Accessibility
 - Cleaning and maintenance
 - Mounting options
 - Multi-site deployments
 - Common purchasing questions
 - Long-term ownership
 - Frequently asked technical questions
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A thought for the Product FAQs

As we build these sections, I want every product FAQ to subtly reinforce **why** the feature matters rather than just **what** it is. Customers rarely buy a feature in isolation—they buy the outcome it delivers.

For example, instead of simply saying a product has good cable management, we'll explain how that reduces clutter, improves safety, simplifies cleaning and creates a more professional installation. Those are the benefits decision-makers remember.

I have a feeling this Product Library will become one of the most useful parts of the entire Knowledge Hub because it bridges the gap between marketing copy and the practical questions customers ask before making a purchase. I'm excited to keep building it with you. Have a wonderful Sunday!

Monday 7:10 AM

Armourdog Knowledge Hub

Good morning, Atchy! 🍵 😊

Welcome back to the **Armourdog Knowledge Hub**.

Today we're continuing the **Product FAQ Library** with **locpad FAQs 26–50**. This batch moves beyond the basics and focuses on the questions customers often ask during product evaluation—installation, security, accessibility, maintenance and long-term ownership.

As we've discussed, every answer is written to be useful first, with SEO as a natural outcome rather than the main objective.

PRODUCT FAQ LIBRARY

locpad FAQs 26–50

P026. How easy is locpad to install?

locpad is designed with straightforward installation in mind. Depending on the mounting option you choose, installation typically involves securing the mounting hardware, routing the power cable neatly and fitting the tablet into the enclosure.

Taking a little extra time to plan the installation usually results in a cleaner, more reliable finish.

P027. Do I need specialist tools to install locpad?

Most installations can be completed using standard hand tools. The exact tools required depend on whether you're mounting locpad to a desk, wall or floor stand and the type of surface you're fixing it to.

P028. Can locpad be installed on existing furniture?

In many cases, yes.

Reception desks, counters and workstations can often be used as mounting locations, provided they're structurally suitable and positioned to give users a comfortable viewing angle.

P029. Can locpad be wall mounted?

Yes.

Wall mounting is an excellent option where desk space is limited or where you want to create a permanent information point, visitor registration station or digital display.

P030. Is locpad available as a desktop solution?

Yes.

Desktop installations are popular in reception areas, retail counters, hotel check-in desks and customer service points where users interact with the tablet while standing or seated.

P031. Can locpad be used with floor stands?

Yes.

Floor-standing configurations are ideal for self-service applications such as visitor management, patient check-in, customer ordering and exhibition registration where no suitable counter is available.

P032. Can I reposition locpad after installation?

This depends on the mounting method.

Freestanding solutions can usually be relocated with minimal effort, while fixed desk and wall installations are intended to remain in place until deliberately moved.

P033. How secure is locpad?

locpad is designed to provide secure retention of compatible tablets in commercial environments.

While no physical security solution can guarantee complete protection, a properly installed enclosure acts as a strong deterrent against opportunistic removal while helping protect the tablet from accidental damage.

P034. Does locpad restrict access to the touchscreen?

No.

The enclosure is designed to allow full use of the tablet's touchscreen, enabling customers, visitors and staff to interact with applications naturally.

P035. Can customers comfortably use locpad?

Yes.

When installed at the appropriate height and angle, locpad provides a stable and intuitive user experience that encourages confident interaction.

P036. Is locpad suitable for wheelchair users?

It can be.

Accessibility depends largely on how the product is installed. Positioning the tablet at an appropriate height with sufficient clear space helps create a more inclusive experience for a wider range of users.

P037. Does locpad support portrait and landscape orientation?

Many locpad configurations support both portrait and landscape orientations.

The most suitable choice depends on the software being used and the type of interaction you want users to have.

P038. Can I leave the tablet charging inside locpad?

Yes.

Many commercial installations keep tablets connected to power throughout the day, helping ensure the device is always ready for use when customers or employees need it.

P039. Does locpad hide charging cables?

Cable management is an important part of the locpad design.

Depending on the mounting solution, cables can often be routed discreetly to help maintain a clean, professional appearance and reduce the risk of accidental disconnection.

P040. Is locpad suitable for all-day operation?

Yes.

locpad is intended for commercial environments where tablets may be in continuous use throughout normal business hours or longer, depending on the application.

P041. How should I clean locpad?

Regular cleaning with appropriate, non-abrasive products helps maintain the enclosure's appearance.

Always follow the cleaning guidance for both the enclosure and the tablet to avoid damaging finishes or sensitive components.

P042. Does locpad require regular maintenance?

Very little.

Periodic checks to ensure fixings remain secure, cables are in good condition and the tablet software is up to date are usually sufficient for reliable day-to-day operation.

P043. Can locpad be used in healthcare environments?

Yes.

Healthcare organisations use locpad for patient check-in, appointment management, shared devices and digital information points. Choosing suitable cleaning procedures and installation locations helps support busy clinical environments.

P044. Is locpad suitable for retail environments?

Absolutely.

Retailers use locpad for endless aisle applications, customer loyalty programmes, product information, click-and-collect services and digital ordering.

P045. Can locpad support visitor management software?

Yes.

Many visitor management platforms are tablet-based, making locpad a practical solution for creating dedicated self-service reception points.

P046. Can locpad be used for employee check-in?

Yes.

Businesses often use mounted tablets for employee attendance, contractor registration and access management, providing a consistent location for staff to complete routine tasks.

P047. Can multiple locpad installations be managed consistently?

Yes.

Using the same mounting solution across multiple locations helps standardise installations, simplify maintenance and provide a familiar experience for employees and visitors alike.

P048. How long is locpad expected to last?

Designed for commercial use, locpad is intended to provide years of reliable service when correctly installed and maintained.

Many organisations continue using the same mounting hardware across multiple tablet refresh cycles.

P049. Why do organisations standardise on locpad?

Standardising on a single mounting solution can simplify procurement, installation, staff training and ongoing maintenance while creating a consistent look and feel across different sites.

P050. What makes locpad different from a consumer tablet stand?

A consumer stand is typically designed for occasional personal use.

locpad is engineered for commercial environments where security, durability, cable management and long-term reliability are essential. It becomes part of the workplace rather than simply an accessory for the tablet.

P051. Can locpad be used in both attended and unattended environments?

Yes.

locpad is suitable for both staffed and self-service environments. Whether a member of staff is assisting customers or users are interacting with the tablet independently, locpad provides a secure and professional platform that supports a wide range of applications.

P052. Can more than one person use the same locpad during the day?

Absolutely.

Many organisations use locpad with shared tablets that are accessed by multiple employees, visitors or customers throughout the day. A fixed installation helps ensure the tablet remains charged, protected and available whenever it's needed.

P053. Can locpad be used 24 hours a day?

Yes.

Many commercial installations operate for extended periods or around the clock. Provided the tablet is correctly powered, maintained and managed in accordance with the manufacturer's recommendations, locpad is well suited to continuous commercial use.

P054. Is locpad suitable for high-traffic environments?

Yes.

locpad has been designed for locations where the tablet may be used frequently throughout the day, including busy receptions, hospitals, retail stores, hotels and public buildings.

P055. Can locpad support digital transformation projects?

Yes.

Many organisations introduce locpad as part of wider digital transformation initiatives, replacing paper-based processes with digital workflows such as visitor registration, patient check-in, room booking and customer self-service.

P056. Does locpad work with visitor management software?

Yes.

Because most visitor management platforms operate on standard tablets, locpad provides an ideal hardware platform for presenting those applications in a secure, professional and accessible way.

P057. Can locpad be used for digital forms?

Absolutely.

Businesses and public sector organisations often use locpad to present digital questionnaires, consent forms, surveys, registrations and customer feedback forms, helping reduce paperwork while improving accuracy.

P058. Can locpad help reduce paperwork?

Yes.

By providing a dedicated location for digital forms and self-service applications, locpad can help organisations move away from paper-based processes, improving efficiency and making information easier to manage.

P059. Is locpad suitable for customer feedback stations?

Yes.

Many businesses install locpad near exits or reception areas to encourage customers to leave feedback before they leave. A permanently available tablet can increase participation while keeping the process simple and intuitive.

P060. Can locpad support room booking systems?

Yes.

Meeting room booking is one of the most common workplace applications. Mounted tablets provide an easy way for employees and visitors to view availability and manage bookings directly outside each room.

P061. Can locpad be integrated into reception desks?

Yes.

Many reception desks incorporate locpad as part of a permanent installation, creating a clean, professional appearance while keeping the tablet secure and readily accessible.

P062. Is locpad suitable for public sector organisations?

Yes.

Government departments, councils, healthcare providers, educational institutions and other public sector organisations use mounted tablets to improve customer services and streamline routine processes.

P063. Can locpad be used for contractor registration?

Absolutely.

Many organisations use mounted tablets to register contractors, temporary workers and delivery drivers, helping improve security and maintain accurate visitor records.

P064. Can locpad support employee attendance systems?

Yes.

Businesses frequently use tablets for staff clock-in, attendance recording and workforce management. A dedicated installation helps ensure the system is always available and easy to locate.

P065. Can locpad improve reception efficiency?

In many organisations, yes.

Providing visitors with a self-service check-in option can reduce queues, minimise paperwork and allow reception staff to spend more time helping visitors who need personal assistance.

P066. Is locpad suitable for multiple departments within the same organisation?

Yes.

It's common for organisations to use the same locpad solution across reception areas, meeting rooms, warehouses, production facilities and customer-facing locations, creating a consistent experience throughout the business.

P067. Can locpad support corporate branding?

Many organisations choose locpad because its clean, professional appearance complements modern workplaces. Depending on the project, branding opportunities may also be available to help create a consistent visual identity.

P068. Can locpad be used with payment solutions?

Yes.

Certain locpad configurations can be combined with compatible payment terminal mounting solutions, allowing organisations to create integrated customer-facing payment stations.

P069. Does locpad support future expansion?

Yes.

Many businesses begin with a small deployment before expanding to additional locations. Standardising on a consistent mounting solution makes future growth easier to manage.

P070. Can locpad help protect my technology investment?

Yes.

By securely mounting the tablet and reducing the risk of accidental damage or unauthorised removal, locpad helps organisations protect valuable devices and extend their useful life.

P071. Can locpad support hybrid workplaces?

Yes.

Hybrid workplaces often use mounted tablets for visitor registration, desk booking, meeting room scheduling and shared workspace management, making locpad a practical addition to flexible office environments.

P072. How does locpad contribute to a professional workplace?

A professionally mounted tablet creates a far stronger impression than a loose device on a desk. It demonstrates that digital services are an integrated part of the workplace while helping keep workspaces organised and uncluttered.

P073. Is locpad a long-term solution?

Yes.

locpad is designed for long-term commercial use. With appropriate maintenance and careful planning, many organisations continue using the same mounting solution through several generations of tablet hardware.

P074. Why do organisations standardise on locpad across multiple sites?

Using the same enclosure and mounting system throughout an organisation simplifies procurement, installation, staff training and ongoing maintenance while providing a consistent experience for employees and visitors.

P075. Why choose locpad over a generic tablet holder?

Generic tablet holders are often intended for occasional use and may not provide the durability, security or professional appearance required in commercial environments.

locpad has been developed specifically for business applications, combining secure mounting, thoughtful cable management and a commercial-grade design that supports reliable day-to-day operation.

P076. Can I upgrade the tablet in my locpad enclosure later?

In many cases, yes.

Technology moves quickly, and many organisations refresh their tablets every few years. Depending on the enclosure design and tablet model, it may be possible to update part of the solution rather than replacing the complete installation. Planning for future upgrades when purchasing can help maximise the value of your investment.

P077. What happens if my tablet model is discontinued?

Tablet manufacturers regularly introduce new models and retire older ones. If your tablet reaches the end of its lifecycle, the most practical upgrade path will depend on the replacement device and enclosure compatibility.

Choosing a supplier that continually develops new compatibility options can make future upgrades much easier.

P078. Can locpad help reduce accidental damage?

Yes.

A securely mounted tablet is less likely to be dropped, knocked off a counter or damaged during everyday use. While no enclosure can completely eliminate risk, protecting the tablet within a purpose-designed housing can significantly reduce accidental damage in busy environments.

P079. Is locpad designed for long-term ownership?

Yes.

Commercial mounting solutions are intended to provide many years of reliable service. Many organisations continue using the same mounting hardware through several generations of tablets, helping reduce replacement costs over time.

P080. Can locpad support business growth?

Absolutely.

Many businesses begin with a single installation before expanding across additional departments or locations. Standardising on the same solution helps create consistency while making procurement and support much simpler.

P081. How does locpad improve workplace organisation?

A fixed location for every tablet reduces clutter, keeps charging cables tidy and ensures employees always know where the device is located.

This can improve efficiency, particularly in busy workplaces where shared devices are used throughout the day.

P082. Does locpad help protect charging cables?

Yes.

Neatly routing cables through the mounting system reduces strain on connectors, helps prevent accidental disconnection and contributes to a cleaner installation.

P083. Can locpad improve health and safety?

A tidy installation helps reduce loose cables and unnecessary clutter around reception desks, counters and public spaces.

Although every environment is different, thoughtful cable management can contribute to a safer workplace.

P084. Can locpad be used alongside barcode scanners or other accessories?

Many tablet-based workflows include additional peripherals such as scanners, printers or payment terminals.

Provided these accessories are compatible with the tablet and software being used, locpad can form part of a wider workstation or self-service solution.

P085. Is locpad suitable for reception refurbishments?

Yes.

Many organisations install new tablet kiosks as part of wider reception upgrades, helping modernise visitor experiences while introducing digital registration and information services.

P086. Can locpad support digital wayfinding?

Yes.

Mounted tablets can provide visitors with maps, directions, building information and appointment details, making them useful in hospitals, universities, offices and public buildings.

P087. Can locpad be used for staff communications?

Absolutely.

Many organisations install shared tablets to display announcements, operational information, production data or shift updates in staff-only areas.

P088. Can locpad help reduce queues?

In many situations, yes.

Providing visitors or customers with self-service options can reduce waiting times while allowing employees to focus on more complex enquiries.

P089. Is locpad suitable for reception areas with limited space?

Yes.

Wall-mounted and compact desktop configurations make locpad suitable for environments where available space is limited but a professional tablet installation is still required.

P090. Can locpad support multiple business applications?

Yes.

The enclosure is designed to hold the tablet securely while allowing your chosen software to do the work.

This means the same hardware platform can support visitor management, room booking, ordering systems, surveys, registration, digital forms and many other business applications.

P091. Why is professional presentation important?

A professionally installed tablet immediately gives users confidence that they're using an approved business system.

It also reinforces your organisation's attention to detail and helps create a positive first impression.

P092. Can locpad help standardise customer experiences?

Yes.

Using the same hardware across multiple sites provides visitors with a familiar interface, making digital interactions easier and more consistent regardless of location.

P093. Can locpad simplify IT support?

Standardising tablet hardware and mounting solutions makes it easier for IT teams to manage devices, hold spare parts and support multiple locations using consistent procedures.

P094. Does locpad support modern workplace technology?

Yes.

As organisations continue digitising services, mounted tablets have become an important part of visitor management, workspace booking, customer engagement and operational workflows.

locpad provides a secure hardware platform to support those technologies.

P095. Can locpad be part of a self-service strategy?

Absolutely.

Many organisations are introducing self-service options to improve efficiency and give users greater flexibility.

A securely mounted tablet provides a natural interface for customers and visitors to complete routine tasks independently.

P096. What makes locpad suitable for business-critical applications?

Business-critical systems need reliable hardware.

A secure enclosure, stable mounting solution and professional cable management help ensure the tablet remains available whenever it's needed.

P097. Can locpad contribute to a better first impression?

Yes.

For many visitors, the reception area provides the first interaction with an organisation.

A clean, professionally installed tablet kiosk helps demonstrate that technology has been thoughtfully integrated into the customer journey.

P098. Is locpad suitable for organisations of every size?

Yes.

Whether you're an independent business installing one tablet or a national organisation deploying hundreds, locpad offers solutions that can scale alongside your requirements.

P099. What should I consider before ordering locpad?

Before placing an order, confirm:

- Your exact tablet model.
- The preferred mounting method.
- Where power will be supplied.
- Whether accessories such as payment terminals are required.
- Future upgrade plans.

Answering these questions early helps ensure the solution matches your operational requirements.

P100. Why do organisations continue choosing locpad year after year?

Because it solves real operational challenges.

Rather than simply holding a tablet, locpad helps organisations deliver secure, reliable and professional digital experiences that support employees, customers and visitors alike.

By combining thoughtful design with practical commercial features, it becomes a long-term part of the workplace rather than just another piece of hardware.