

P101. What is locpad Pay?

locpad Pay is a commercial mounting solution that combines a secure tablet enclosure with a compatible payment terminal holder. It enables businesses to present both devices together as a single, professional self-service or assisted-service station for customer interactions and contactless payments.

P102. What is locpad Pay designed for?

locpad Pay is designed for organisations that want to combine a tablet application with a payment terminal in one secure, easy-to-use solution.

Typical applications include:

- Self-service ordering
- Visitor payments
- Charity donations
- Reception payments
- Ticket sales
- Retail assisted selling
- Customer check-in with payment

P103. Does locpad Pay include the payment terminal?

No.

locpad Pay is supplied as the mounting solution only. This allows you to purchase your preferred compatible payment terminal separately or continue using equipment you already own.

P104. Does locpad Pay include the tablet?

No.

The tablet and payment terminal are supplied separately unless otherwise stated. This gives organisations greater flexibility when selecting the hardware that best suits their application.

P105. Which payment terminals are compatible with locpad Pay?

Compatibility depends on the specific locpad Pay model.

Certain versions are designed to support popular payment terminals such as SumUp and Stripe devices. Always check the individual product specifications to confirm compatibility before ordering.

P106. Why is compatibility important?

Payment terminals vary in size, button layout, charging connections and NFC antenna positions.

Using a holder designed specifically for your payment terminal helps ensure a secure fit while maintaining convenient customer access.

P107. Can I use a different payment terminal later?

Possibly.

If you plan to change payment providers in the future, it's worth discussing this during the planning stage. Depending on the devices involved, an alternative payment holder or accessory may be available.

P108. Is locpad Pay suitable for self-service checkouts?

Yes.

Many retailers, cafés and hospitality venues use locpad Pay to create compact selfservice ordering and payment stations that improve customer flow while reducing queues.

P109. Can customers make contactless payments easily?

Yes.

The payment terminal is positioned to provide convenient access for contactless card and digital wallet payments while allowing customers to interact with the tablet at the same location.

P110. Is locpad Pay suitable for reception areas?

Absolutely.

Reception teams often use locpad Pay for visitor payments, appointment charges, event registrations and service payments, helping streamline the customer journey.

P111. Can locpad Pay be used for charity donations?

Yes.

Many charities use mounted tablets alongside payment terminals to create digital donation stations where supporters can learn about a cause and make secure contactless donations.

P112. Is locpad Pay suitable for hospitality?

Yes.

Restaurants, cafés, hotels and leisure venues use locpad Pay for ordering, payment, customer feedback and digital service requests.

P113. Can retailers use locpad Pay?

Yes.

Retailers use locpad Pay to support endless aisle ordering, assisted selling, click-and-collect collections and queue-busting, helping improve customer service during busy periods.

P114. Can locpad Pay support visitor attractions?

Yes.

Museums, galleries, attractions and entertainment venues use integrated tablet and payment solutions for ticket sales, memberships, donations and visitor information.

P115. Is locpad Pay suitable for healthcare?

It can be.

Healthcare organisations may use locpad Pay for private services, retail pharmacies, hospital cafés or fundraising activities where secure payment collection is required.

P116. Can locpad Pay improve customer experience?

Yes.

Combining the tablet and payment terminal into one organised station makes the transaction process more intuitive and reduces confusion about where customers should complete each step.

P117. Why combine the tablet and payment terminal?

Keeping both devices together creates a smoother workflow for customers while reducing countertop clutter and simplifying the overall installation.

P118. Can locpad Pay help reduce queues?

In many environments, yes.

Self-service ordering and payment allow customers to complete routine transactions independently, helping staff focus on customers who require additional assistance.

P119. Is locpad Pay suitable for unattended kiosks?

Yes, where appropriate.

Many organisations use locpad Pay as part of unattended self-service installations, provided suitable payment software, security measures and operational procedures are in place.

P120. Can I use my own software with locpad Pay?

Yes.

locpad Pay is a hardware solution. You can choose the software that best supports your business, provided it is compatible with your chosen tablet and payment terminal.

P121. Does locpad Pay process payments itself?

No.

The enclosure simply provides a secure mounting solution for the hardware. Payment processing is handled by your payment terminal, payment provider and software platform.

P122. Is locpad Pay suitable for EPOS systems?

Yes.

Many EPOS providers use tablets as the main interface for their software. locpad Pay can provide a secure, professional mounting solution while positioning the payment terminal conveniently for customers.

P123. Can locpad Pay support digital receipts?

Yes.

If your chosen EPOS or payment application supports digital receipts, customers can receive receipts by email or SMS without the need for printed copies.

P124. Is locpad Pay suitable for businesses of every size?

Yes.

Whether you're an independent café installing one payment station or a national retailer rolling out hundreds of kiosks, locpad Pay offers a professional, scalable solution.

P125. Why choose locpad Pay instead of separate tablet and payment stands?

Using separate stands can result in a cluttered counter and a less intuitive customer experience.

locpad Pay brings both devices together in one coordinated solution, helping create a cleaner appearance, improving usability and supporting a more efficient customer journey.

P126. Is locpad Pay easy to install?

Yes.

locpad Pay is designed for straightforward installation using the appropriate mounting solution. Planning the location, power supply and cable routing before installation helps create a clean, professional finish that's easy for both customers and staff to use.

P127. Can locpad Pay be mounted on a counter?

Absolutely.

Counter-mounted installations are one of the most popular options for reception desks, retail counters, cafés and customer service areas where payments are taken face to face.

P128. Can locpad Pay be wall mounted?

Yes.

Wall mounting can be a good option where space is limited or where you want to create a dedicated payment station without using valuable counter space.

P129. Is locpad Pay available as a floor-standing kiosk?

Yes.

Floor-standing configurations are ideal for self-service environments such as ordering kiosks, ticketing points, visitor registration and donation stations where customers complete transactions independently.

P130. Can I hide the charging cables?

Yes.

Many locpad Pay installations are designed with cable management in mind, allowing power cables to be routed neatly through the mounting system to create a tidy, professional appearance.

P131. Why is cable management important in payment kiosks?

Good cable management improves more than appearance.

It helps protect cables from accidental damage, reduces trip hazards, makes cleaning easier and creates a more professional customer experience.

P132. Is the payment terminal securely mounted?

Yes.

Each compatible payment holder is designed to retain the supported payment device securely while allowing customers to complete contactless or chip-and-PIN transactions comfortably.

P133. Can customers easily tap their card or phone?

Yes.

The payment terminal is positioned so customers can make contactless payments naturally without needing to reach awkwardly or move around the kiosk.

P134. Does locpad Pay make payment quicker?

It can.

Bringing the tablet and payment terminal together in one location helps create a smoother transaction process, reducing unnecessary movement and making the payment journey easier to follow.

P135. Can staff assist customers when using locpad Pay?

Absolutely.

While locpad Pay supports self-service applications, it's equally effective in assisted-service environments where staff guide customers through the payment process.

P136. Can locpad Pay be used all day?

Yes.

Commercial payment stations are designed for continuous business use. Keeping the tablet powered and following the payment provider's recommendations helps support reliable day-to-day operation.

P137. Is locpad Pay suitable for busy retail environments?

Yes.

Many retailers use locpad Pay during peak trading periods to support assisted selling, queue busting and customer self-service while maintaining a professional checkout experience.

P138. Can cafés and coffee shops use locpad Pay?

Yes.

Independent cafés and national chains alike can use locpad Pay for ordering, payment collection, loyalty schemes and customer engagement while keeping counters organised.

P139. Is locpad Pay suitable for hotel receptions?

Absolutely.

Hotels can use integrated tablet and payment stations for guest services, upgrades, parking charges, event payments and other reception transactions.

P140. Can locpad Pay support ticket sales?

Yes.

Museums, attractions, leisure venues and event organisers often combine tablet software with payment terminals to create compact ticket purchasing stations.

P141. Can locpad Pay be used for memberships?

Yes.

Leisure centres, museums, clubs and visitor attractions can use locpad Pay to process new memberships, renewals and subscription payments using compatible software.

P142. Can locpad Pay support fundraising events?

Yes.

Temporary or permanent donation stations can be created by combining fundraising software with a compatible payment terminal, making it easy for supporters to contribute using contactless payments.

P143. Can I use locpad Pay with my existing business software?

In many cases, yes.

Because locpad Pay is a hardware solution, compatibility depends on the tablet, payment terminal and software platform you choose. If those components work together, locpad Pay provides a secure way to present them.

P144. Does locpad Pay store payment information?

No.

locpad Pay does not store or process payment information. Payment security is managed by your payment terminal, payment provider and software platform.

P145. Can locpad Pay improve the customer journey?

Yes.

A well-designed payment station helps customers understand where to order, where to pay and what to do next. Reducing uncertainty often leads to a smoother, more enjoyable experience.

P146. Is locpad Pay suitable for unattended payments?

Yes, where appropriate security measures, payment software and operational procedures are in place.

Many organisations use unattended payment stations for ticketing, ordering and visitor services.

P147. Can locpad Pay support digital transformation?

Yes.

Replacing manual payment processes with integrated digital workflows can improve efficiency, reduce paperwork and provide customers with a faster, more consistent experience.

P148. How does locpad Pay help create a professional environment?

Rather than having separate devices placed loosely on a counter, locpad Pay presents the tablet and payment terminal as one coordinated solution.

This helps create a cleaner appearance while giving customers greater confidence in the payment process.

P149. Why do businesses choose an integrated payment solution?

An integrated solution simplifies the customer journey.

Keeping the tablet and payment terminal together reduces clutter, improves workflow and creates a more intuitive experience for both customers and employees.

P150. What are the main benefits of choosing locpad Pay?

locpad Pay combines secure tablet mounting with a compatible payment terminal holder to create a professional payment station that's suitable for a wide range of industries.

Key benefits include:

- Secure, organised installation
- Improved customer experience
- Professional presentation
- Better cable management
- Flexible mounting options
- Support for self-service and assisted-service applications
- Scalable deployments for organisations of all sizes

Together, these benefits help businesses introduce digital payment solutions with confidence.

P151. Is locpad Pay suitable for multi-site deployments?

Yes.

Many organisations standardise on locpad Pay across multiple branches or locations. Using the same hardware throughout your business helps create a consistent customer experience while simplifying procurement, installation and ongoing support.

P152. Can I start with one payment station and expand later?

Absolutely.

Many customers begin with a pilot installation before rolling out additional payment stations. This allows workflows to be tested, staff feedback gathered and the solution refined before wider deployment.

P153. Is locpad Pay suitable for franchise businesses?

Yes.

Franchise operators often benefit from using the same payment solution across every site, creating a consistent customer journey while making training and support much easier.

P154. Can locpad Pay be used by staff as well as customers?

Yes.

While many installations are customer-facing, locpad Pay is equally suitable for staff-operated payment points in receptions, hospitality venues, healthcare settings and retail environments.

P155. Does locpad Pay require specialist maintenance?

No.

Routine maintenance usually involves keeping the enclosure clean, checking mounting points periodically and ensuring the tablet and payment terminal remain updated in accordance with the manufacturers' recommendations.

P156. How should I clean locpad Pay?

Clean the enclosure using appropriate non-abrasive cleaning products suitable for your environment. Always follow the cleaning guidance provided for both the tablet and the payment terminal to help protect screens, finishes and electronic components.

P157. Can locpad Pay be used in healthcare reception areas?

Yes.

Private healthcare providers, dental practices, pharmacies and hospital retail services often use integrated payment stations to collect payments efficiently while maintaining a tidy, professional reception area.

P158. Is locpad Pay suitable for leisure centres?

Absolutely.

Leisure facilities use tablet payment stations for memberships, class bookings, café purchases, equipment hire and reception services, giving customers a convenient way to complete transactions.

P159. Can locpad Pay support seasonal businesses?

Yes.

Businesses such as visitor attractions, pop-up shops and event venues can benefit from professional payment stations during busy periods while retaining the flexibility to redeploy the hardware elsewhere when required.

P160. Can locpad Pay help create a modern customer experience?

Yes.

Today's customers expect digital, contactless interactions. Presenting both the tablet and payment terminal together creates a smoother, more intuitive experience that feels organised and professional.

P161. Can locpad Pay support self-service ordering?

Yes.

Many cafés, restaurants and hospitality venues use tablet-based ordering systems with integrated payment terminals, allowing customers to browse, order and pay from a single location.

P162. Can locpad Pay be used for appointment payments?

Yes.

Businesses such as clinics, salons, professional services and training providers can use locpad Pay to collect payments when customers arrive, helping simplify reception processes.

P163. Is locpad Pay suitable for queue-busting?

Yes.

Retailers often use mobile or fixed tablet payment stations to reduce queues during busy periods, allowing staff to assist customers and complete purchases away from the main checkout.

P164. Can locpad Pay support click-and-collect?

Yes.

Integrated tablet and payment solutions can be used to manage click-and-collect collections, additional purchases and customer verification, helping create a smooth collection experience.

P165. Can locpad Pay support customer loyalty programmes?

Yes.

Where supported by your software platform, customers can join loyalty schemes, collect rewards or redeem offers before completing payment at the same location.

P166. Can locpad Pay improve counter organisation?

Yes.

Replacing separate tablet stands, payment terminals and loose cables with a single coordinated solution creates a cleaner workspace that's easier for both staff and customers to use.

P167. Can locpad Pay reduce cable clutter?

Yes.

Thoughtful cable routing helps minimise visible wiring, reduces the risk of accidental disconnection and contributes to a more professional installation.

P168. Is locpad Pay suitable for business-critical environments?

Yes.

Where payments form an important part of the customer journey, using robust commercial mounting hardware helps support reliability and consistent day-to-day operation.

P169. Can locpad Pay support digital receipts?

Yes.

If your payment provider or EPOS software offers digital receipts, customers can receive confirmation by email or SMS, helping reduce paper usage and streamline the checkout process.

P170. Can locpad Pay help support sustainability initiatives?

It can.

Digital receipts, paperless ordering and durable commercial hardware can all contribute towards reducing waste and extending the lifespan of your technology investment.

P171. Is locpad Pay easy for customers to understand?

Yes.

Keeping the tablet and payment terminal together provides a clear, intuitive workflow, making it obvious where customers should interact, review information and complete payment.

P172. Can locpad Pay support different customer journeys?

Absolutely.

The same hardware platform can be used for ordering, donations, registrations, ticket sales, appointments, memberships and many other payment-enabled workflows depending on your software.

P173. Can locpad Pay help improve staff productivity?

Yes.

By enabling customers to complete more routine tasks independently, staff can spend more time providing assistance where it's genuinely needed.

P174. Why do organisations standardise on locpad Pay?

Using the same integrated payment solution across multiple sites simplifies purchasing, training, maintenance and future expansion while providing customers with a familiar experience wherever they visit.

P175. What makes locpad Pay different from using separate tablet and card reader mounts?

locpad Pay has been designed as an integrated commercial solution rather than two independent accessories.

By bringing the tablet and compatible payment terminal together in one coordinated system, it creates a tidier installation, a clearer customer journey and a more professional appearance—qualities that are particularly valuable in busy customer-facing environments.

P176. Is locpad Pay suitable for enterprise rollouts?

Yes.

Whether you're deploying a single payment station or hundreds across multiple locations, locpad Pay is designed to provide a consistent, professional solution. Standardising your hardware simplifies installation, support, training and future upgrades.

P177. Can locpad Pay be used across different departments?

Absolutely.

Many organisations use the same platform in receptions, cafés, retail areas, visitor centres and event spaces. A consistent solution helps reduce complexity while creating a familiar experience for both staff and customers.

P178. Can IT teams easily support locpad Pay?

Yes.

Because locpad Pay is a hardware solution, IT teams can continue managing the tablet using their preferred Mobile Device Management (MDM) platform and existing support processes, while the enclosure provides a secure physical installation.

P179. Does locpad Pay interfere with Wi-Fi or Bluetooth?

No.

The enclosure is designed to securely hold compatible devices while allowing the tablet's normal wireless functions to operate. As with any wireless device, overall performance will depend on your network environment.

P180. Can payment stations remain permanently powered?

Yes.

Many organisations keep both the tablet and payment terminal powered throughout business hours to ensure they're always ready for customer use. Following the device manufacturers' recommendations helps maintain long-term reliability.

P181. Can locpad Pay help reduce counter clutter?

Yes.

Replacing separate tablet stands, payment terminals and visible cables with one integrated solution creates a cleaner, more organised workspace that's easier for staff to manage.

P182. Can locpad Pay support seasonal promotions?

Yes.

Retailers and hospitality venues often use tablet software to promote offers, loyalty schemes or seasonal products, while the integrated payment terminal allows customers to complete their purchase immediately.

P183. Is locpad Pay suitable for temporary events?

Yes.

Exhibitions, conferences, festivals and fundraising events often benefit from a professional payment station that's quick to deploy and easy for visitors to use.

P184. Can locpad Pay support ticketing applications?

Yes.

Many attractions, cinemas, theatres and event organisers use tablets for ticket sales and collections. Combining the tablet with a compatible payment terminal creates a simple, intuitive customer journey.

P185. Can locpad Pay be used in museums and galleries?

Absolutely.

Museums and galleries often use tablet payment stations for admissions, memberships, donations, exhibition guides and retail purchases.

P186. Can locpad Pay improve transaction flow?

Yes.

Keeping ordering, information and payment together in one location reduces unnecessary movement and makes the overall process easier for customers to follow.

P187. Can customers use contactless cards and digital wallets?

Yes.

Provided your compatible payment terminal supports them, customers can use contactless bank cards, mobile wallets and other supported payment methods exactly as they would at any other payment point.

P188. Can locpad Pay be branded for my business?

Depending on the project and order requirements, branding opportunities may be available to help your payment station complement your wider customer environment. If branding is important, it's worth discussing this during the planning stage.

P189. Is locpad Pay suitable for modern reception areas?

Yes.

Many organisations use tablet payment stations to modernise reception areas, replacing manual payment processes with a more streamlined digital experience.

P190. Can locpad Pay support self-check-in with payment?

Yes.

Where supported by your software, customers can check in, confirm their details and complete payment within the same workflow, helping create a faster, more convenient experience.

P191. Does locpad Pay help create consistency across multiple sites?

Yes.

Using the same payment solution throughout your organisation provides a familiar experience for customers while simplifying staff training and ongoing support.

P192. Is locpad Pay suitable for public sector organisations?

Yes.

Public sector organisations, leisure providers, visitor centres and other public-facing services can use integrated tablet payment stations where digital payment collection forms part of the customer journey.

P193. Can locpad Pay support accessibility?

Yes.

When installed thoughtfully, the combination of a well-positioned tablet and payment terminal can help create an accessible experience for a wide range of users. Installation height, reach and screen angle should always be considered during planning.

P194. How does locpad Pay support future technology upgrades?

Technology evolves quickly. Choosing a commercial mounting platform designed for long-term use can make future hardware refreshes easier and help protect your investment over time.

P195. What should I consider before choosing a payment kiosk?

Think about:

- Your tablet model
- Your payment terminal
- Available space
- Mounting location
- Power requirements
- Customer accessibility
- Future expansion plans

Considering these factors early helps ensure the solution meets both current and future needs.

P196. Can locpad Pay help improve operational efficiency?

Yes.

By combining multiple devices into one organised workstation, locpad Pay can simplify customer interactions, reduce unnecessary movement and support more efficient day-to-day operations.

P197. Is locpad Pay suitable for organisations of every size?

Absolutely.

Whether you're an independent retailer installing one payment station or an international organisation deploying hundreds, the same principles of security, usability and professional presentation apply.

P198. Why do businesses choose integrated payment stations?

Integrated solutions create a more intuitive experience by bringing information, ordering and payment together. This often results in a tidier installation, a smoother workflow and a more professional appearance.

P199. How can I maximise the lifespan of my locpad Pay installation?

Regular cleaning, sensible cable management, routine inspection of mounting hardware and keeping your tablet and payment software up to date will all help maximise the long-term value of your installation.

P200. Why choose locpad Pay for your payment solution?

locpad Pay has been designed to help organisations create professional, secure and reliable payment experiences.

By combining a compatible tablet enclosure with a dedicated payment terminal holder, it supports everything from retail transactions and visitor payments to hospitality ordering and charitable donations—all within one organised, commercial-grade solution.