

Wharfside Way, Trafford Park, Manchester, M17 1AN Tel: - 0161 877 0833 Fax: - 0161 877 0837

Email: returns@bossecomputers.com

R.M.A Request form

| Company Name: | | | | Tel No: | | |
|---------------|-----------------------|-----------------------------------|--------|-----------------|---|--|
| Address: | | | | Acc No: | | |
| | | | | E Mail Address: | | |
| | | | | | | |
| Stock Code | Serial No (from item) | PSU Wattage (if applicable) | Inv No | Inv Date | Fault Description (Please be clear with description of fault) | |
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PLEASE COMPLETE ALL FIELDS

Terms and Conditions

- 1) RMA will only be issued if all fields are completed and a full fault description is provided.
- 2) Goods will only be accepted if in original packaging with manuals and drivers. Any items returned not in original packaging may have to be sent to supplier for replacement/repair (please allow 5 weeks).
- 3) The customer will be liable to return postage costs for any goods found not to be faulty. (Ten Pounds for the first 10kg then thirty pence per additional Kg. With exception to certain areas.)
- 4) Faulty goods will only be exchanged like for like, unless goods are no longer in stock then an alternative will be offered.
- 5) Any goods that are found to be not faulty may be liable to a Labour / Testing Charge.
- 6) All RMA Numbers issued are valid for fourteen days, if goods are not returned within fourteen days a new RMA must be requested.